

# CISCO WEBEX TRAINING CENTER DELIVERED BY LEVEL 3

## DELIVER A RICH, INTERACTIVE CLASSROOM EXPERIENCE ONLINE

The Cisco® WebEx® Training Center delivered by Level 3 can broaden the reach and effectiveness of your corporate training programs. You can roll out new products and promotions across your global sales organization in days instead of weeks or months, and accelerate product adoption by giving customers convenient access to web-based training. You can keep your workforce at peak proficiency by offering self-paced courses, and use subject matter experts to best advantage by recording presentations for future use. You can even transform your training program into a profit center through built-in e-commerce capabilities.

### Business Solutions

**Increase Training Effectiveness with Multimedia and Assessment Tools:** Instructors can combine high-quality video, audio and content sharing to deliver stimulating courses, demonstrations, and events. They can facilitate group collaboration through breakout sessions and encourage lively discussions with participants through chat and threaded Q&A. In addition, they can measure class effectiveness and individual proficiency with integrated testing, grading, and polling tools. Participants can learn at their convenience by viewing recorded sessions, and take advantage of online computer labs for practical application training.

**Count on Cisco and Level 3 for Secure, Scalable WebEx Service:** Cisco WebEx Training Center is easy-to-use and requires no new software or hardware. Cisco WebEx services are delivered on demand over the Cisco® Collaboration Cloud, a global carrier-grade network. Whether you need to train 1 or 1000 people, you can be confident of high service availability and seamless audio, video, and data sharing. The Cisco Collaboration Cloud employs a robust, multilayer security model to protect session data. This model includes the use of 128-bit Transport Layer Security (TLS) and 256-bit Advanced Encryption Standard (AES) encryption for data transmission along with granular policy controls. Security processes are stringently audited, with compliance details provided in the Statement on Standards for Attestation Engagements (SSAE) report.

**Integrate with your Existing LMS:** Cisco WebEx Training Center fits easily into your existing training environment with open application programming interfaces (APIs) to integrate with leading Learning Management System (LMS) solutions and support for Shareable Content Object Reference Model (SCORM) standards.



Connecting geographically dispersed employees, customers, partners and suppliers around the world at a moment's notice has never been easier.

Level 3's Collaboration Solutions offer a suite of audio, video and web-conferencing services that help you boost workplace productivity while maximizing your organization's time, resources and global communications.

**Level 3 lets you meet with confidence using a web conferencing service that is simple, intuitive, highly reliable and makes it easy to host or join a meeting.**

## Technical Features / Capabilities

- Promote critical learning skills with virtual breakout sessions.
- Deliver practical application training through unique hands-on labs.
- Include up to 1000 participants per session.
- Share documents, applications, high-quality video, and whiteboards.
- Stream videos at up to 360p resolution (640 x 360 pixels) with auto-adjusting video quality.
- Clearly demonstrate procedures, products and concepts in visible detail.
- Control how you want video to be displayed – view up to six video thumbnails at time or change to full screen mode.
- Automatically see who's talking with Active Speaker switching technology.
- Gauge individual and group attentiveness with the Visual Attention Indicator.
- Get a pulse on class opinions through instant polling.
- Test and grade students before, during, and after live training.
- Measure class performance through polls, test results, and after-session reports.
- Get instant feedback and guidance from your entire class through innovative quick-response features.
- Engage in public chat sessions or private chat conversations with individual students.
- Track questions and document responses using threaded Q&A.
- Schedule a session with just a few clicks, and send automated invitations and reminders.
- Let participants register online, while you track attendance and collect registration fees directly.
- Review rich post-training reports on attendance, polls and test results.
- Avoid the need for special hardware or software. WebEx works with virtually any computer or browser.
- Get integrated audio (using a telephone bridge, VoIP).
- Leverage existing LMS investments.

## Why Choose Cisco WebEx Delivered by Level 3?

**We Own Our Network:** The collaboration network is the same telecommunications network used by data and voice customers. This means you can leverage existing VPN and voice networks for operating expense savings.

**Universal Experience:** We make a concerted effort to offer a consistent user experience everywhere you connect.

**Strong Inter-carrier Relationships:** We have the advantage of leveraging our existing carrier volumes and relationships globally for aggressive pricing solutions, quicker service delivery and faster trouble resolution.

**Tenured Team:** The long tenure of the average Collaboration Services team member means you benefit from our industry expertise and premium customer service.

**Superior Call Quality:** Ditech echo canceller architecture installed as network augments support enhanced and superior international call quality.

**Disaster Avoidance Strategy:** We support you with load balancing, dual provisioning, failover, and alternate routing to other bridges.

**Extended Reach:** We can provision toll-free numbers in a large number of countries to support a comprehensive and turnkey solution.

## ABOUT LEVEL 3

We build, operate and take end-to-end responsibility for the network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

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